



# OnFILTER, Inc. Limited Warranty

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## GENERAL TERMS

This Limited Warranty is extended only to the original end-user purchaser (CUSTOMER) and is not transferable.

No agent, distributor, reseller, or business partner of OnFILTER, Inc. (OnFILTER) is authorized to modify the terms of this Limited Warranty on behalf of OnFILTER.

This Limited Warranty expressly excludes any product that has not been purchased as new from OnFILTER or its authorized distributors.

OnFILTER warrants to the CUSTOMER that this product will be free from defects in workmanship and materials, under normal use and service, for the period of one year from the date of purchase.

OnFILTER' sole obligation under this Limited Warranty shall be, at OnFILTER' sole discretion, to repair the defective product or part with new or reconditioned parts; or to exchange the defective product or part with a new or reconditioned product or part that is the same or similar.

A product or part that is repaired or replaced under this Limited Warranty shall be covered for the remainder of the original warranty period applying to the product or part, or for NINETY (90) days, whichever is longer. All products or parts that are exchanged for replacement will become the property of OnFILTER.

OnFILTER makes no warranty or representation that this product will meet CUSTOMER requirements or work in combination with any hardware or software products provided by third parties.

OnFILTER products are not designed for any "critical applications." "Critical applications" shall mean life support systems, medical applications, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or property damage.

## THIS WARRANTY IS VOID IF THE PRODUCT WAS:

- Used outside of specified maximum ratings
- Installed in violation of the recommendations in the User's Guide
- Damaged through tampering, improper use, negligence, misuse, abuse, or accident.
- Modified or repaired by anyone other than OnFILTER or its authorized service personnel.
- Damaged due to connection to the equipment of other manufacturers, or improper power sources.
- Physical damage or damages resulting from modification in hardware, improper maintenance, accidents, acts of God, unauthorized servicing, or usage in any unsuitable or abnormal operating environment.
- The serial number sticker, warranty sticker or anti-tampering labels on the system are missing, defaced, or modified in any manner.
- Unauthorized disassembly or removal of any preinstalled hardware components from the product.

## **THIS WARRANTY DOES NOT COVER:**

- Damage to, or loss of, customer's equipment or facility
- Damage to, or loss or corruption of, customer's records, programs or data
- Improper or inadequate packing causing damages during return.
- Damaged to the product due to parts of other manufacturers added to or connected to the product.
- Any costs in shipping the product to OnFILTER or its authorized service center location.
- Damage or improper operation of the product caused by customer abuse, negligence, or failure to follow operating instructions provided with the product.
- Any cosmetic damage to the system caused by accident or customer abuse.
- Lost or stolen products.
- Any products which payments have not been received by OnFILTER or its authorized distributors.
- The warranty does not cover products with expired warranties.

## **LIFE CRITICAL APPLICATIONS**

While OnFILTER believes it designs and manufactures very reliable Products, many of the vendors that OnFILTER sources components from do not recommend or endorse the use of their Products in life critical applications. By extension, OnFILTER must adhere to the same business policy and does not recommend the use of our Products in life critical applications.

## **Disclaimer**

OnFILTER Products are not designed, intended, authorized, tested, or listed for use in systems intended to support or sustain life, or for any other application in which the failure of an OnFILTER Product could create a situation where personal injury or death may occur. Should Buyer purchase or use OnFILTER Products for any such unintended or unauthorized application, Buyer shall indemnify and hold OnFILTER and its officers, employees, subsidiaries, affiliates, agents and distributors harmless against all claims, costs, damages and expenses, and reasonable attorney fees arising out of, directly or indirectly, any claim or personal injury or death associated with such unintended or unauthorized use, even if such claim alleges that OnFILTER was negligent regarding the design or manufacture of the part.

THIS WARRANTY IS EXPRESSED IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON ONFILTER'S PART, AND IT NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR ONFILTER ANY OTHER LIABILITIES. THE FOREGOING CONSTITUTES THE BUYER'S SOLE AND EXCLUSIVE REMEDY FOR THE FURNISHING OF DEFECTIVE OR NONCONFORMING PRODUCTS AND ONFILTER WILL NOT IN ANY EVENT BE LIABLE FOR COST OF SUBSTITUTE OR REPLACEMENT, COST OF FACILITIES OR SERVICE, DOWNTIME COSTS, LOSS OF PROFITS, REVENUES OR GOODWILL, RELIANCE DAMAGES, LOSS OF DATA, LOSS OF USE IF OR DAMAGE TO ANY ASSOCIATED EQUIPMENT, OR ANY OTHER INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES BY REASON OF THE FACT THAT SUCH PRODUCTS WILL HAVE BEEN DETERMINED TO BE DEFECTIVE OR NONCONFORMING.

## **OBTAINING WARRANTY SERVICE**

CUSTOMER must contact OnFILTER or its authorized distributor within the applicable warranty period to obtain warranty service authorization.

For information on how to contact OnFILTER or its authorized distributors please see the OnFILTER corporate Web site at: [www.onfilter.com](http://www.onfilter.com)

CUSTOMER should have the following information/items readily available when contacting OnFILTER:

- Product Model Number
- Product Serial Number
- Dated Proof of Purchase
- CUSTOMER contact name & telephone number

In the event OnFILTER determines the product or part has a malfunction or failure attributable directly to faulty workmanship and/or materials; and the product is within the warranty term; the CUSTOMER will include a copy of the dated Proof of Purchase (original purchase receipt from OnFILTER or its authorized distributor) with the returned product or part, then OnFILTER will issue CUSTOMER a Return Material Authorization (RMA) and instructions for the return of the product to the authorized OnFILTER Return Center.

Any product or part returned to OnFILTER without an RMA issued by OnFILTER prominently displayed on the exterior of the return packaging will be returned.

CUSTOMER agrees to pay shipping charges to return the product or part to the authorized OnFILTER Return Center; to insure the product or assume the risk of loss or damage which may occur in transit.

Responsibility for loss or damage does not transfer to OnFILTER until the returned product or part is received as an authorized return at an authorized OnFILTER Return Center.

Authorized CUSTOMER returns will be unpacked, visually inspected, and matched to the Product Model Number and Product Serial Number for which the RMA was authorized. The enclosed Proof of Purchase will be inspected for date of purchase and place of purchase. OnFILTER may deny warranty service if visual inspection of the returned product or part does not match the CUSTOMER supplied information for which the RMA was issued.

OnFILTER retains the final decision whether products are within warranty conditions. In the event OnFILTER determines that the product is not within warranty conditions, or is without the original accessories, CUSTOMER will not be entitled to repair or a refund and the product will be returned to CUSTOMER.

Once a CUSTOMER return has been unpacked, visually inspected, and tested OnFILTER will, at its sole discretion, repair or replace the product, using new or reconditioned product or parts, to whatever extent it deems necessary to restore the product or part to operating condition.

OnFILTER shall not be liable for any damages caused by delay in delivering or furnishing repaired or replaced product or part.